

Provider:	Acct:		Date:		
Patient Name:					
First		Middle		Last	
Patient Date of Birth:mm/dd/yyyy		□Male □Female □X	SSN (last 4 d	igits)	
School:		☐Homeschooled ☐N	ot yet enrolled (	Frade leve	l
Parent/Legal Guardian Name:		Middle		,	T 4
Parent/Legal Guardian Date of Birth:	First mm/dd/yyyy		□X SSN (last		Last
Address:					
Parent/Legal Guardian Address (if different	t from child):_				Zip code
Home Phone: ( ) Ce	ll phone: (	)	_Email:		Zip code
Parent/Legal Guardian Employer/Occupation	on:		Disabled	Retired	Student
Emergency contact (name, phone, relation):					
		hr .	Secondary Ins	urance In	<u>formation</u>
Insurance name:		Insurance name:			
Insurance ID :		Insurance ID :			
Group or Policy Number:		Group or Policy Numb	oer:		
Policy Holders Name:		Policy Holders Name:			
Policy Holders Relationship to Patient:		Policy Holders Relatio	nship to Patient	::	
Policy Holder's Date of Birth:		Policy Holder's Date o	f Birth:		
Primary Care Physician (Family Doctor)				Addre	ss/Phone
Referring Physician				Addres	ss/Phone
Medicare/ Medi-Cal Lifetime Signature on File:  I request that payment of authorized Medicare be California Sinus Centers) for any services furnished the patient to release to the Centers for Medicare/ related services.  Private Insurance Authorization for Assignar I, the undersigned, authorize payment of medical be furnished the patient by the physician. I understand to and my insurance company and that I am financially to my insurance company, or their agent, information formation will be used for the purpose of evaluations are coverage, I am responsible for all billed characteristics.	the patient by the Medi-Cal and its ment of Benefit nefits to Bay Are that my agreement responsible for a concerning heating and administration.	ts/Information Release: a Surgical Specialists (dba: at with my insurance comparing amount not covered by realth care, advice, treatment	cy holder of medic o determine these California Sinus C ny is a separate agr ny contract. I also t or supplies provi	al informati benefits paragrams centers) for eement betwanthorize you ded to the p	on about yable for any services ween myself ou to release patient. This

\_Date

\_Parent/Legal Guardian\_Signature



# **Current Medications/Health History**

How did you hear about our practice? (i.e.	Dr, friend, web, y	elp)	
What is the reason for your child's visit too	lay?		
List all current medications with their dosa supplements:	ge and frequency	, including any over	the counter (OTC) medications or
$\square$ I am not taking any medications.			
Medication Name		Dosage	Frequency
List any drug allergies/medicines your child	cannot take:		O KNOWN DRUG ALLERGIES
Medication Name		Rea	ection
Pharmacy name:		Address:	
Pharmacy phone:		Fax:	
Has your child had allergy testing? YES N	O Allergist:		
Does your child you have any of the following	ng allergies? □LA	ATEX TAPE F	OODS DOTHER:
Are your child's immunizations up-to-date	? YES NO DEC	LINED	
Flu Vaccine date://			
	<u>Birth Hi</u>	<u>story</u>	
Method of delivery? □Normal vaginal □Ces	arean Section W	as your child born p	remature? NO YES

Were there complications during pregnancy? NO YES. Please describe\_



# **Health History**

Has your child had Chicken Pox?  ADHD/ADD	YES YES	NO NO	Diabetes	YES	N(
	YES			<b>\$7830</b>	***
			Bruises easily	YES	N(
Behavioral/developmental disorders	YES	NO	Tonsillitis	YES	N(
Asthma	YES	NO	Meningitis	YES	N(
Bronchitis/Pneumonia	YES	NO	Jaundice	YES	N(
Cystic Fibrosis	YES	NO	Seizures	YES	N(
Bladder/Urinary tract infections (UTI's)	YES	NO	Thyroid disease	YES	N(
Acid Reflux	YES	NO	Bronchitis/Pneumonia	YES	N(
Sleep Apnea	YES	NO	Hepatitis C	YES	NO
Hearing Loss	YES	NO	HIV	YES	N(
			Cancer/leukemia (type)	YES	N(
General problems	NO	NE	Ear, Nose, Throat problems	NO	NE
Fever	YES	NO	Dizziness	YES	N
Chills	YES	NO	Ear Drainage	YES	N
Fatigue	YES	NO	Hearing Loss	YES	N
Weight Loss	YES	NO	Ear Infection	YES	N
☐ Intentional ☐ Unintentional			Ear pain	YES	N
Weight Gain	YES	NO	Ear ringing	YES	N
☐ Intentional ☐Unintentional			Nasal Congestion	YES	N
Headache	YES	NO	Nasal itching	YES	N
Dizziness	YES	NO	Nosebleeds	YES	N
Sleeping Problems	YES	NO	Postnasal drainage	YES	N
Bladder control problems(wets bed)	YES	NO	Bad breath	YES	N
Other general problems	please de	escribe)	Dry mouth	YES	N
			Voice changes	YES	N
Heart problems	NO	NE	Sore throat	YES	N
Chest pain	YES	NO	Snoring	YES	N
Irregular Heartbeat	YES	NO	Swallowing difficulty	YES	N
Abnormal bleeding	YES	NO			
Other heart problems(please describe)		Other ENT problems (p.	lease de	scrib	



Stomach/GI problems	Stomach/GI problems NONE			NO	NIE
			Lung problems	NO	
Abdominal pain	YES	NO	Cough	YES	NO
Constipation	YES	NO	Sputum	YES	NO
Diarrhea	YES	NO	Shortness of Breath	YES	NO
Heartburn	YES	NO	Wheezing	YES	NO
Blood in Stool	YES	NO			
Other Stomach/GI problems (please describe)		Other Lung problems (please describe)			
Allergies	NONE		Other medical problems not list	medical problems not listed	
Environmental allergies	YES	NO			
Food allergies	YES	NO			
Other Allergies (p	olease de	scribe)			
1 2					
T		·		D1 1 .	
Has your child ever had any problems with  Has your child ever had a serious injury?	□NO		g put to sleep for surgery)? □NO □YES. I  Please describe:	Please de	escribe
	□NO		. Please describe:	Please de	escribe
Has your child ever had a serious injury?	□NO	□YES	. Please describe:	Please de	escribe
Has your child ever had a serious injury? s the patient currently pregnant? □N	□NO O ES who	□YES □YES Family have a h	. Please describe:  □POSSIBLY/NOT SURE		
Ias your child ever had a serious injury?  s the patient currently pregnant? □N	□NO O ES who	□YES □YES Family have a h	Please describe:  □POSSIBLY/NOT SURE  History  history of the following. Please provide their	relation	

Other major health problems □No □Mother □Father □other relative

Bleeding/Clotting Problems □No □Mother □Father □other relative\_\_\_\_\_

**Hypertension** □No □Mother □Father □other relative\_\_\_\_\_

**Lung problems** □No □Mother □Father □other relative\_\_\_\_\_



# **Outcome Measure Questionnaire**

Na	me:Date of Birth:						
	e would like to know more about these problems and how they impact your life u can provide us with this information. <b>Please rate your problems as they hav</b>			rong" an	swer; on	ly	
1	Magnitude Scale Considering how severe the problem is when it occurs and how frequently it happens, please rate each item below on how "bad" it is using the following scale:	0= Not present/no 1= Very mild pro 2= Mild to slight 3= Moderate prol 4= Severe proble 5= Problem is as	blem probler blem m	m	e"		
1.	Stuffy / blocked nose	0	1	2	3	4	5
2.	Runny nose	0	1	2	3	4	5
3.	Decreased sense of smell or taste	0	1	2	3	4	5
4.	Post-nasal discharge / thick nasal discharge / debris	0	1	2	3	4	5
5.	Difficulty sleeping	0	1	2	3	4	5
6.	Ear fullness / ear pain	0	1	2	3	4	5
7.	Decreased hearing	0	1	2	3	4	5
	Fatigue / worn out / decreased productivity	0	1	2	3	4	5
	Facial pain / pressure / headache	0	1	2	3	4	5
	Cough / short of breath	0	1	2	3	4	5
	Feeling depressed or sad / frustrated	0	1	2	3	4	5
	Please double check your list of medications <u>each visit</u> and notify the med	lical assistants of a	ny char	ıges**			
Не	eight: Weight:	Blood p	ressure	:			
Me	edication changes:						
Wl	hat is your aim/goal for today's visit?						
Qu	estions for your Doctor:						

Patient/Legal Guardian signature:



# **Nasal Endoscopy Consent Form**

Patient Name:	Date of Birth:
Nasal Endoscopy: How we look into your sinuses	
When you come to CSC with a nose or sinus related <u>nasal endoscopy</u> . This is a surgical procedure using this will allow your doctor to:	<u> </u>
<ul> <li>Evaluate healing or complications of surger</li> <li>Obtain specimens / biopsy for pathology ev</li> <li>Remove old blood, foreign material, packing</li> </ul>	aluation
The nurse will spray your nose to make the procedur shrink tissue) and Lidocaine (to numb). This spray d numbness that will wear off in about 20-30 minutes. can't swallow - do NOT panic – this will pass.	oes taste bad and may cause teeth and/or throat
Two words you need to remember during this proceed	dure:
"Ouch": tells us where it is tender "Sneeze": te	lls us to get out of there fast
A few (very few) patients experience significant disc stop the endoscopy if this occurs. The video glasses/ during the procedure and can decrease the anxiety re become nauseous - called a Vasovagal Reflex. If this relax for a few minutes until this goes away.	TV screens allow you to see what is happening lated to this. Less than 1% of patients faint or
YOUR CONSENT:	
The procedure and description of this procedure, the more commbeen described to me. This includes: a small amount of pain/press spray. I have had an opportunity to ask questions. I am satisfied whereby authorize CSC personnel to perform a sinus / nasal endoso provide such additional services as he or they may consider to be culturing the drainage, biopsies and packing if needed. I also conseducation and understand that if any photographs are used, I will	ure, a mild amount of bleeding, and a reaction to the nasal with my understanding and the responses that I have received. I copy. I hereby authorize the doctor or his/her associates, to medically advisable, including but not limited to suctioning, ent to the use of photographs/video images to advance medical
Note: You will be responsible for any	balances not covered by your insurance.
(Usually due if you have not met you	r annual deductible/out of pocket max)
Date	Patient/Legal Guardian Signature



### **Deductibles & Co-Pays**

Health care is changing. That's not news, but these changes are affecting physicians, medical staff, patients and their families - on a daily basis – in their wallets and purses.

It has become increasingly important for patients to understand how their insurance works (and often does not) for them and what their responsibilities are related to deductibles & copays.

Many patients' deductibles have increased – even up to \$5000 / year - so that their payment responsibilities at our centers - may be higher than the usual copays to which they are accustomed at a family or internal medicine doctor visit.

As sinus specialists, at California Sinus Centers we perform procedures such as nasal endoscopy, CT scans, endoscopic culture samples and flexible endoscopy - to see what others cannot see – deep inside your nose or throat.

These procedures are separately reported from an office visit. Often your explanation of benefits will show a "surgical procedure" charge (e.g.: 31231 = nasal endoscopy).

Depending on your deductible, part of the allowable fee for these services may be your responsibility. This may be in addition to your copay. YES – we know - this is confusing and often frustrating –and costly – but this billing format follows the correct guidelines from all agencies. The amount billed is often not the contracted amount and there are adjustments / discounts that will take effect – depending on the insurance contract. You will see such changes on insurance statement.

Another confusing issue is how charges are billed for post-operative care. For very FEW surgical procedures we perform, post-operative care is included in the global fee. Typically there is no charge for after surgery visits for up to 90 days after tonsillectomy, ear tubes, and septoplasty only, for example. NOTE: Sinus surgery is an exception.

The global period for sinus surgery is zero days = post-operative care after sinus surgery is billed as a separate encounter, beginning the day after surgery. It is not included with the surgical bundle. When you come for an office visit after sinus surgery, you will be responsible for the copay as well as any portion of the nasal endoscopy with cleaning for which your deductible has not been met.

The rules governing global periods, copays, and deductibles are decided by the Centers for Medicare and Medicaid (CMS) and by your insurance company and the contracts – we have with the insurance providers and you have with your carrier / employer / insurance company.

We all need to follow these rules to remain 'in contract, in network and in compliance with several federal laws".

**Premium:** The monthly fee for your insurance coverage.

**Deductible:** How much you pay first, before your insurer pays anything.

**Co-pay:** Your cost for medical services to which your deductible does not apply.

**Co-insurance:** The percentage you must pay for care - after you've met your deductible.

Out-of-pocket max: The absolute max you'll pay annually.

# PATIENT/RESPONSIBLE PARTY FINANCIAL AGREEMENT

I, the responsible party, certify that the above information is true and correct to the best of my knowledge. I understand that I am financially responsible for all charges regardless of delays in insurance payment or denial of insurance coverage. While Bay Area Surgical Specialists, Inc. (BASS Medical Group) strives to provide the highest quality of care and a positive patient experience, I understand that I remain responsible for all charges for services rendered. I agree to promptly notify BASS Medical Group, the provider, or office staff at the time of service if I have any concerns, so that BASS Medical Group may address them in a timely manner. Dissatisfaction with services does not relieve me of my financial obligations.

It is my responsibility to understand and have personally verified if my insurance is contracted with this practice and/or the doctor I am seeing.

I hereby authorize BASS Medical Group to apply for benefits and receive payments directly on my behalf for covered services rendered. They may also disclose any or all parts of my clinical record to any insurance company covering services for the purpose of satisfying charges billed.

I further agree to pay all collection costs, attorney fees and any other collection costs that may be incurred in the attempt to collect outstanding patient responsibility amounts.

I also understand, that if any insurance payments are sent directly to me, it is my responsibility to send these monies directly to BASS Medical Group immediately upon receipt.

I, the patient or the patient's representative, understand that all medical doctors at BASS Medical Group are licensed and regulated by the Medical Board of California. I can verify this by contacting the Medical Board at (800) 633-2322 or via the internet at their website: www.mbc.ca.gov.

I, the patient or the patient's representative, understand that BASS Medical Group adheres to Section 1785.27 of the Civil Code and will not furnish any information related to my medical debt to a consumer credit reporting agency.

Notice Required by California Law – Civil Code § 1785.27(c)(1):

"A holder of this medical debt contract is prohibited by Section 1785.27 of the Civil Code from furnishing any information related to this debt to a consumer credit reporting agency. In addition to any other penalties allowed by law, if a person knowingly violates that section by furnishing information regarding this debt to a consumer credit reporting agency, the debt shall be void and unenforceable."

Signature of Patient, Parent or Legal Guardian	Relationship to Patient	Date



# **HIPAA/Notice of Privacy Practices – Page 1**

In accordance with HIPAA laws, this notice describes how your health information may be used or disclosed and how you, the patient, can access this information. Please review the following carefully.

- The law permits us to use or disclose your health information to the following:
- ❖ Another specialist or physician who is involved in your care.
- ❖ Your insurance company, for the purpose of obtaining payment for our services.
- Our staff, for the purpose of entering your information into our computerized system.
- ❖ Other entities during the course of your treatment, in order to obtain authorizations, referral visits, scheduling of tests, etc. Much of this information is sent via fax which is a permitted use allowed by law. We have on file with these sources verification for the confidentiality of the fax used and its limited access by authorized personnel.
- ❖ If this practice is sold, your health information will become the property of the new owner.
- ❖ We may release some or all of your health information when required by law. Except as described above, this practice will not use or disclose your health information without your prior written authorization.
- Federal and State law allows us to use and disclose our patients' protected health information in order to provide health care services to them, to bill and collect payments for those services, and in connection with our health care operations.
- ❖ We also use a shared Electronic Medical Record that allows both our physicians and staff and certain of the participating physicians of the Muir Medical Group IPA and their staffs' access to our patients' health information. The purpose for this access is to expedite the referral of patients within the Muir Medical Group IPA systems and to assist in providing and managing their care in a coordinated way. Information in the Electronic Medical Record can be released outside the Muir Medical Group IPA system only with the patient's express authorization or as otherwise specifically permitted or required by law.
- The law also establishes patient rights and our responsibility to inform you of those rights. These include:
- ❖ You have the right to request in writing any uses or disclosures we make with your health information beyond the normal uses referenced above.
- ❖ You have the right to limit the use or restrict the use disclosure of your health information. Our office will follow any restrictions notated by you on the reverse side of this form.
- ❖ You have the right to request in writing to inspect and/or receive a copy of your health information.\* our office may charge a reasonable fee to cover copying and mailing of these records to you. You have the right to request an alternate means or location to receive communications regarding your health information.\*
- ❖ You have the right to request in writing an amendment or change to your health information. Our office may agree or disagree with your written request, but we will be happy to include your statement as part of your records. If an agreement to amend or change is acceptable, please be advised that previous documentation is considered a legal document and cannot be deleted or removed. Our office will simply notate the amendment and the reason for it and add it to your records
  - \*Conditions and limitations may apply; obtain additional information from our Privacy Officer.





# **HIPAA/Notice of Privacy Practices – Page 2**

We may use your information to contact you. For example, we may mail you an appointment reminder card or call you with information regarding your care. If you are not at home, this information may be left on your answering machine or with the person who answered the phone. In an emergency, we may disclose your health information to a family member or another person designated responsible for your care.

Please designate who our offices CAN disclose your health infe	ormation to by checking the boxes below:
□OK to Spouse:	
□OK to <u>ALL</u> family members (please list each person by first	and last name):
□OK to other:	
$\square$ OK to leave health information on answering machine or vo	oicemail
□DO NOT RELEASE ANY INFORMATION TO ANYONE	OTHER THAN MYSELF (the patient)
We reserve the right to change our privacy practices and the cond the event of changes, an updated notice will be posted and our off right to file a complaint with the Department of Health and Hum Washington, DC 20201. Our office will not retaliate against you or for more information or assistance regarding your health in:  (925) 932-6	fice will notify you of the changes in writing. You have the an Services, 200 Independent Avenue, S.W., Room 509F, for filing a complaint. However, before filing a complaint, formation privacy, please contact our Privacy Officer at
This notice goes into effect as of July 28, 2011.	
ACKNOWLEDGEMENT	
This acknowledges that you have received and read document is not a contract, authorization, release, or c of your records.	**
Signed:	Date:
Patient's Name:	Date of Birth:
If person signing is not patient please provide:	
Name:	
Relationship to patient:	





# **Billing & Financial Policy**

# The following sets forth the policies of Bay Area Surgical Specialists, Inc. Please review this information and sign where indicated below.

- ❖ I understand that it is my responsibility to furnish Bay Area Surgical Specialists, Inc. with current, accurate insurance information at the time services are rendered and/or notify us in a timely manner of any changes in coverage, which may affect the payment of services already rendered.
- ❖ I understand that if I present an insufficient funds check (NSF check) for payment on my account that I will be charged a \$25.00 NSF Fee. These amounts must be cleared with our financial office prior to your next appointment.
- ❖ I understand that a cancellation fee of \$25.00 may be billed directly to me if a 48 hour cancellation notice is not provided to our office. All cancellation fees must be cleared with our financial office prior to your next appointment. Specialty Ultrasound Appointments will have a \$50.00 cancellation fee per test scheduled.
- ❖ I understand that a surgery cancellation fee of \$100.00 may be billed directly to me if a surgery is cancelled. Our office will allow one cancellation with no fee charged but if a surgery is cancelled by the patient or patient's family again, this fee will be assessed. This fee must be cleared with our financial office before surgery can be rescheduled.
- ❖ I understand that Bay Area Surgical Specialists, Inc. are not providers for any HMO insurances unless it is through John Muir Health or Sutter Delta Medical Group, Alta Bates, Hill Physicians, & Affinity.
- ❖ We are not Medi-Cal providers. You will be responsible for all charges if you elect to see one of our physicians.
- ❖ It is the responsibility of each patient to verify with their insurance if this practice and the physician you are seeing is a contracted provider. BASS and/or its representatives will make every effort to assist you but BASS will not be held accountable for understanding every insurance plan.
- ❖ I understand that there is a \$15.00 fee (per form) to complete disability paperwork associated with my care.
- ❖ I understand that the clinic will verify my insurance eligibility for surgery, but until claims are processed deductible amounts and co-insurance amounts prior to surgery cannot be determined. I further understand that surgery co-pay may be collected upfront and applied to those fees. I further understand that ANY FEES I AM QUOTED ARE ESTIMATED based on 1) anticipated surgery to be performed and 2) current information provided to clinic by my insurance carrier.
- ❖ I understand that I will be billed for any amounts due by me (co-payments/co-insurance amounts/deductibles) and that I have a financial responsibility to pay these amounts. I understand that I will be provided with three (3) statements for any balance due after insurance payment. I further understand that if I have not made payment prior to the third statement being mailed, the third statement will be marked as "Final Notice" and may result in my account being sent to an outside collection service if I still do not fulfill my financial obligations. I also understand that I will be responsible for any collection, interest or legal expenses associated with those collection efforts.
- ❖ I understand that the clinic will obtain the necessary authorizations prior to surgery. I further understand that prior authorization is not a guarantee of payment, and that I am responsible for all charges not paid by my insurance carrier. This also applies if your insurance company delays payment over 90 days after billing or denial of insurance coverage. If your insurance company demands a refund of any monies paid to us, you become financially responsible for those charges.



❖ I understand that the clinic may also take a verbal request by me over the phone to make a credit card payment on my account. I give authorization for the clinic to bill my card for the amount specified and acknowledge that verbal requests can only be made by the responsible party since no credit card information is kept on file.

My signature below confirms that I have read these billing policies and my financial obligations as pertains to the physicians of Bay Area Surgical Specialists, Inc.

Patient/Legal Guardian Signature	Date
Patient/Legal Guardian Name	
Relationship to patient	





# **Alternative Imaging Providers**

#### Notice to Patients:

This notice is in compliance with Section 6003 of The Patient Protection and Affordable Care Act of 2010 (PPACA). PPACA mandates that all facilities providing in-office ancillary services (such as CT scans) be required to disclose to their patients other facilities in the area providing the same service. By signing this notice, you are agreeing that a full list of options to receive your CT scan has provided to you.

Alternative Radiological Facilities/Providers:

# **BASS Imaging Center**

2637 Shadelands Drive, Walnut Creek, CA 94598, 925. 329.3710

### **Norcal Imaging**

114 La Casa Via, Suites 100 and 200, Walnut Creek, CA, **925.937.6100** 2201 Walnut Avenue, Suite 150, Fremont, CA, **510.713.1234** 

# California Advanced Imaging

3301 El Camino Real, Atherton, CA 94027, 650,364,3080

# **SimonMed Imaging**

105 South Drive Ste.110, Mountain View, CA 94040, **650.259.3165** 

#### Stanford

Stanford Medicine Imaging Center: 451 Sherman Avenue, Palo Alto, CA 94306, **650.723.6855** Stanford Medicine Outpatient Center: 450 Broadway Pavilion B, Redwood City, CA 94043, **650.723.6855** 

#### Welch Road Imaging (WRI)

401 Burgess Drive, Ste D, Menlo Park, CA 94025, 650.323.1343

## **Advanced Medical Imaging**

729 Medical Center Drive W #109, Clovis, CA 93611, **559.324.6810** 

Patient/Legal Guardian name	
Patient/Legal Guardian Signature	
Patient date of birth	
Date	